

TEXAS

Consumer Sentinel Complaint Figures

January 1 - December 31, 2005

Total Number of Fraud and Identity Theft Complaints from Texas Consumers = 49,808



Fraud Complaints from Texas Consumers = 23,184

Top Fraud Complaint Categories for Texas Consumers

Rank	Top Categories	Complaints	Percentage ¹
1	Internet Auctions	4,271	18%
2	Foreign Money Offers	2,857	12%
3	Shop-at-Home/Catalog Sales	2,697	12%
4	Prizes/Sweepstakes and Lotteries	2,025	9%
5	Internet Services and Computer Complaints	1,944	8%

¹Percentages are based on the total number of fraud complaints from Texas consumers (23,184).

Amount Paid Reported by Texas Consumers

Total No. of Complaints	Total Amount Paid Reported	Total Complaints Reporting Amt Pd	Percentage of Complaints Reporting Amount Paid	Average Amount Paid ²
23,184	\$44,927,097	15,450	67%	\$2,908

²Average amount paid is based on the total number of fraud complaints where amount paid was reported by Texas consumers (15,450). Six consumers reported an amount paid of over \$1 million (\$1.4, \$1.6, \$2, \$2.5, \$3.6, and \$6 million).

Top Texas Consumer Locations for Fraud Complaints

Consumer City	Complaints
Houston	2,472
Austin	1,492
Dallas	1,318
San Antonio	1,299
Fort Worth	656



IDENTITY THEFT
Data Clearinghouse



Identity Theft Complaints from Texas Victims = 26,624

Identity Theft Types Reported by Texas Victims

Rank	Identity Theft Type	Complaints	Percentage ¹
1	Bank Fraud ²	5,751	22%
2	Credit Card Fraud	5,713	21%
3	Employment-Related Fraud	5,702	21%
4	Phone or Utilities Fraud	4,246	16%
5	Government Documents or Benefits Fraud	2,347	9%
6	Loan Fraud	1,414	5%
	Other	5,942	22%
	Attempted Identity Theft	1,116	4%

¹Percentages are based on the 26,624 victims reporting from Texas. Percentages add to more than 100 because approximately 20% of victims from Texas reported experiencing more than one type of identity theft.

²Includes fraud involving checking and savings accounts and electronic fund transfers.

Top Texas Identity Theft Victim Locations

Victim City	Complaints
Houston	3,735
Dallas	1,908
San Antonio	1,760
Fort Worth	1,105
Austin	858